

Student Satisfaction Survey for Academic Year 2022-23

Poornaprajna Institute of Management has conducted an online survey through Google Forms to know the satisfaction level among students of the Institute about various aspects relating to the Institute and its functioning. The survey was done on both first year and second year MBA students during the academic year 2022-23. The questions included in the survey and the output received are as under:

1. How do you rate the different facilities available at the Library of the Institute?

Options	Percentage
Excellent	32
Very Good	38
Good	30
Satisfactory	-
Poor	-
Total	100

2. How do you rate the service rendered by the Office Staff?

Options	Percentage
Excellent	51
Very Good	35
Good	12
Satisfactory	02
Poor	-
Total	100

3. Your opinion about Computer Lab of the Institute

Options	Percentage
Excellent	32
Very Good	36
Good	29
Satisfactory	03
Poor	-

Total	100
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4. Your opinion regarding the Quality of Food served and other Facilities in the Canteen

Options	Percentage
Excellent	11
Very Good	37
Good	36
Satisfactory	14
Poor	02
Total	100

5. How do you rate Cleanliness and Hygiene maintained in the Institute?

Options	Percentage
Excellent	42
Very Good	31
Good	25
Satisfactory	02
Poor	-
Total	100

6. How do you rate facilities like Drinking Water, Lighting, Fan etc. in the Institute?

Options	Percentage
Excellent	38
Very Good	38
Good	19
Satisfactory	04
Poor	01
Total	100

7. Your opinion about the availability of Faculty Members after the classes

Options	Percentage
Always Available	78
Mostly Available	19
Sometimes Available	03
Not Available	-
Total	100

8. Your rating of overall Academic Environment in the Institute

Options	Percentage
Excellent	44
Very Good	39
Good	14
Satisfactory	03
Poor	-
Total	100

9. Your opinion about Parking Facility available in the Campus

Options	Percentage
Very Good	19
Good	30
Satisfactory	05
Poor	03
Not Applicable	43
Total	100

10. Do you feel the Institute is located in Eco-friendly Green Campus?

Options	Percentage
Yes	100
No	-
Total	100

11. Do you feel the faculty members are using ICT (power point presentation, Google Classroom, internet etc.) for Effective Teaching?

Options	Percentage
Yes	100
No	-
Total	100

12. How do you rate various activities conducted by the Institute for the benefit of students during the year?

Options	Percentage
Excellent	43
Very Good	29
Good	21
Satisfactory	05
Poor	02
Total	100

13. Do you feel the Institute has contributed/is contributing for your overall personality growth?

Options	Percentage
Yes	98
No	02
Total	100

Analysis of the Survey Findings

Major findings of the Student Satisfaction Survey for Academic Year 2022-23 are as under:

- 70 percent of students are of the opinion that different facilities available in the Institute's Library are either "Excellent" or "Very Good". The remaining 30 percent of the students feel that it is 'Good'.
- More than half the students (51 percent) rate the service rendered by the office staff as 'Excellent'. 35 percent of them feel that it is 'Very Good'. While 12 percent consider it as 'Good', only the remaining 2 percent feel that it is 'Satisfactory'.

- 68 percent of students opined that Computer Lab of the Institute is either 'Excellent' or 'Very Good'. Another 29 percent feel that it is 'Good' and only the remaining small fraction of the students (3 percent) feel that it is 'Satisfactory'.
- 84 percent of the students feel that the Quality of Food Served in the Canteen is either 'Excellent', or 'Very Good' or 'Good'; another 14 percent say that it is satisfactory. 73 percent of the students feel that the Cleanliness and Hygiene maintained in the Institute is either 'Excellent' or 'Very Good'; 25 percent of them feel that it is 'Good'.
- Percentage of students who rate facilities like Drinking Water, Lighting, Fan etc. in the Institute as either 'Excellent' or 'Very Good' is 76 percent; another 19 percent rate the same as 'Good'.
- 78 percent of the students feel that faculty members are 'Always Available' to the students; another 19 percent of them feel that they are 'Mostly Available' and only 3 percent feel that they are 'Sometimes Available'.
- 83 percent of the students feel that the Overall Academic Environment in the Institute is either 'Excellent' or 'Very Good'; 14 percent of them have rated the same as 'Good', while the rest 3 percent say it is 'Satisfactory'.
- All the students (100 percent) feel that the Institute is located in 'Eco-friendly Green Campus'. Again, 100 percent of the students agree that all the Faculty Members are using various ICT Tools for 'Effective Teaching'.
- 72 percent of the students feel that various activities conducted by the Institute for the benefit of students are either "Excellent' or 'Very Good'. Finally, 98 percent of the students feel that the Institute has contributed/is contributing for their Overall Personality Growth.

