

Student Satisfaction Survey for Academic Year 2021-22

A student satisfaction survey was conducted by Poornaprajna Institute of Management during the Academic Year 2021-22 to assess the satisfaction level of students on various aspects relating to the Institute and its functioning. The survey includes all the on-roll students for the academic year 2021-22; 49 students from second year MBA and 60 students from first year MBA. Different questions included in the survey and students' response to them are as under:

1. How do you rate the different facilities available at the Library?

Options	No. of Students	Percentage
Excellent	44	40.4
Very Good	43	39.4
Good	19	17.4
Fair	03	2.8
Poor	-	-
Total	109	100

2. How do you rate the service rendered by the Office Staff?

Options	No. of Students	Percentage
Excellent	48	44
Very Good	40	36.7
Good	15	13.8
Fair	02	1.8
Poor	04	3.7
Total	109	100

3. Your opinion about Computer Lab of the Institute

Options	No. of Students	Percentage
Excellent	41	37.6
Very Good	37	33.9
Good	28	25.7
Fair	03	2.8
Poor	-	-
Total	109	100

4. Your opinion regarding the Quality of Food served and other Facilities in the Canteen

Options	No. of Students	Percentage
Excellent	21	19.3
Very Good	13	11.9
Good	40	36.7
Fair	20	18.3
Poor	15	13.8
Total	109	100

5. How do you rate Cleanliness and Hygiene maintained in the Institute?

Options	No. of Students	Percentage
Excellent	60	55
Very Good	29	26.6
Good	17	15.6
Fair	03	2.8
Poor	-	-
Total	109	100

6. How do you rate facilities like Drinking Water, Lighting, Fan etc. in the Institute?

Options	No. of Students	Percentage
Excellent	59	54.1
Very Good	35	32.1
Good	10	9.2
Fair	04	3.7
Poor	01	0.9
Total	109	100

7. Availability of Faculty Members after the classes

Options	No. of Students	Percentage
Always Available	84	77.1
Mostly Available	21	19.3

Sometimes Available	04	3.6
Not Available	-	-
Total	109	100

8. Your rating of overall Academic Environment in the Institute

Options	No. of Students	Percentage
Excellent	49	45
Very Good	42	38.5
Good	16	14.7
Fair	01	0.9
Poor	01	0.9
Total	109	100

9. Your opinion about Parking Facility available in the Campus

Options	No. of Students	Percentage
Very Good	42	38.5
Good	49	45
Fair	09	8.3
Poor	03	2.7
Not Applicable	06	5.5
Total	109	100

10. Do you feel the Institute is located in Eco-friendly Green Campus?

Options	No. of Students	Percentage
Yes	109	100
No	-	-
Total	109	100

11. Do you feel the faculty members are using ICT for Effective Teaching?

Options	No. of Students	Percentage
Yes	109	100
No	-	-

Total	109	100
--------------	------------	------------

12. How do you rate various activities conducted by the Institute for the benefit of students during the year?

Options	No. of Students	Percentage
Excellent	48	44
Very Good	33	30.3
Good	24	22.1
Fair	02	1.8
Poor	02	1.8
Total	109	100

Major Findings of the Survey

- Nearly 80 percent (79.8 percent in specific) of the students rate different facilities available at the Institute's Library as either 'Excellent' or 'Very Good'
- Little more than 80 percent (80.7 percent) of students feel that the service rendered at the Institute's Office is either 'Excellent' or 'Very Good'
- More than half the students (55 percent) feel that Cleanliness and Hygiene maintained in the Institute is 'Excellent'; while 26.6 percent of the students felt that it is 'Very Good'
- 71.5 percent of the students opined that Computer Lab of the Institute is either 'Excellent' or 'Very Good'
- Percentage of students who feel that facilities like Drinking Water, Lighting, Fan etc. are either 'Excellent' or 'Very Good' is 86.2
- 77.1 percent of students feel that the faculty members are 'Always Available' after the class hours; while another 19.3 percent feel that they are 'Mostly Available'
- Percentage of students who feel that the Overall Academic Environment in the Institute is either 'Excellent' or 'Very Good' is 83.5; same percentage of students feel that the Parking Facility in the Campus is either 'Very Good' or 'Good'
- All the students feel that the Institute is situated in an Eco-friendly Green Campus

- All the students acknowledge that the faculty members are using ICT for Effective Teaching
- 74.3 percent of students rate different activities conducted by the Institute for the benefit of the students during the year as either 'Excellent' or 'Very Good'